

WHAT'S HAPPENING?

Our records need updating! Over the next few weeks we will be contacting members to update contact information. If you'd like to get ahead of the game, please contact Nicole to provide your current information: mrconnect@mrcable.ca or 403-647-2115 ext. 2

Do you want to receive paperless billing? Provide us with an e-mail to receive your monthly statement online. Having your e-mail on file also ensures that you receive usage warnings when you are over your limit, notices from MRCC and payment reminders.

We are going to be rewiring the Prairie Rose Lodge this month. This will be a big job with an anticipated completion time of 2-3 weeks. Once done, the signal issues with Cable TV that many residents of the Lodge encounter will be fixed.

We have had over 60 SD feeds come off-air in the past month. We anticipate the changes to be completed by the end of October. If you have not already done so, please come into the office to grab an updated sheet of all the changes, or you can find it online on our website (www.milkrivercable.ca) and Facebook page.

With all of the Cable TV changes, our packaging is in need of a makeover. We will be looking at repackaging channels to offer more variety. Responses from our Member Satisfaction Survey were overwhelmingly in favour of moving away from such themed packages, so that is our goal. We will also offer most channels as Pick N' Pay.

TECH TALK

New HD feeds have been added. Last month we lost 4 channels, 3 of which we now have an HD feed for.

NOW AIRING:

Travel & Escape	645
Crime & Investigation HD	644
BNN Bloomberg HD	639

The following channels are currently off-air:

Global BC	336
NBC Spokane	370
ABC Spokane	371
CBS Spokane	372
FOX Spokane	373
Outdoor Life	457

We do not know when or if an HD feed will be released.

We have had a lot of channels coming up as "one moment please" lately. Unfortunately, this is also correlated to the switchover to HD and we are limited with what we can do at this time.

MRCC Board of Directors

President LEONARD MCCULLOCH: mclen@mrcable.ca

Secretary TONY MILLER: antreen@mrcable.ca

Treasurer KEITH LOSEY: kpifarms@mrcable.ca

BOB THIELEN: bbs@mrcable.ca

DARREN OSTENBERG: sales@mrcable.ca