

### WHAT'S HAPPENING?

We are holding a **member meeting** on **Dec 4, 2019 at 7:00pm** at the **Milk River Civic Centre** regarding an offer to purchase the Milk River Cable Club. This meeting is for **information and discussion only**. A vote will take place at our AGM in January; an exact date is yet to be determined.

Please note, only **current members** are entitled to vote. As stated in our by-laws, individuals who have previously had membership and cancelled services with MRCC are no longer members and are not eligible to vote:

#### *Article III, Section 5*

#### *Cessation of Membership*

*5. Any member who resigns, withdraws, or is expelled from the Society shall forthwith forfeit all right, claim and interest arising from or associated with membership in the Society.*

Our IP switchover is complete! We implemented the switch on Monday, Nov 25 at 10PM. Unfortunately, we were unable to provide much notice of the change to our Static IP clients, as we only received confirmation on Friday, Nov 22. Our apologies for any and all inconveniences this caused.

Our office holiday hours are:

Tues, Dec 24: 8:30am-12:30pm  
Weds, Dec 25: CLOSED  
Thurs, Dec 26: CLOSED  
Fri, Dec 27: CLOSED  
Mon, Dec 30: 8:30am-4:30pm  
Tues, Dec 31: 8:30am-12:30pm  
Weds, Jan 1: CLOSED

Our Help Line (1-866-344-7142) holiday hours are:

Tues, Dec 24: 8am-5pm  
Weds, Dec 25: 11am-5pm  
Thurs, Dec 26: 8am-9pm  
Fri, Dec 27: 8am-9pm  
Mon, Dec 30: 8am-9pm  
Tues, Dec 31: 8am-5pm  
Weds, Jan 1: 11am-5pm



### TECH TALK

The guide for our local channels on 180-194 is not working. Offering the guide this way was an experiment and it was causing issues elsewhere in our programming. Techs are working to find a way to continue to offer the guide for these channels; however, it is looking unlikely we will be able to get it back.

We are still waiting on following channels:

318 CTV Edmonton HD

339 Global Edmonton HD

351 CTV 2 Alberta HD

633 Starz 2W HD

These channels show a "One Moment Please" message.

We have run into a programming issue with the new equipment and are unsure when we will have it resolved.

#### MRCC Board of Directors

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